CNPRM 2021 FAQ

General Information:

IMPORTANT NOTE: use Google Chrome, Firefox, or Safari to access the virtual meeting platform. Microsoft Edge is NOT supported by Pheedloop. For optimal results, use Google Chrome.

Your institution may be blocking emails from Pheedloop. Please check your junk/spam folder. If you have not received an email entitled *Virtual Event Portal Access*, please send an alternative email address with your name to cnprm.info@gmail.com

What day/time does the conference start?

The conference starts at NOON (EST) every day and lasts until 3 pm on oral presentation days and 3:30 pm on poster presentation days.

How do I access the virtual platform?

Login to Pheedloop: the virtual conference platform: https://pheedloop.com/cnprm2021/virtual/
An email titled "Virtual Event Portal Access" with your access password will be sent to you via Pheedloop one week before the beginning of the conference. If you do not receive this email, you can simply go to the link and click "Reset Password".

Can I register on the day of the conference?

We have a few spots remaining for registration! But we are getting close to our capacity. You may have to sign up for a waitlist once we reach capacity.

Do trainees have free registration?

Yes, but we are getting close to our registration capacity. You may have to sign up for a waitlist once we reach capacity.

Will there be any social events?

We will be hosting a "Wine and Cheese" event at the end of the session on Monday, February 8th from 3:00 - 5:00 pm EST. We will be using a platform called Gather.Town for this event! Gather.Town is essentially a web-conferencing software like Zoom, but with the added component of seeing the virtual "room" you and others are occupying, and with the ability to move around and interact with other participants based on your locations in the room, just like real life

We will be posting more information about this event in Pheedloop.

Who do I contact if I'm having technical difficulties?

Contact us at info.cnprm@gmail.com with as many details as possible.

Is there a Code of Conduct?
- You are expected to behave respectfully and professionally in all forms of communication with your fellow attendees. Including public and private chat and through video calls.
- Sharing a delegate's personal information with outside sources is prohibited unless given express permission by the delegate.
- Personally recording the events is prohibited.

- Harassment will not be tolerated and will be handled on a case-by-case basis. For these purposes, "harassment" includes but is not limited to:
    - inappropriate or intimidating behaviour and language
    - unwelcome or offensive jokes and comments
    - sending or displaying offensive or inappropriate images or videos
    - taking photos of other participants without permission

As a delegate at CNPRM 2021, it is expected that you remain respectful of all peoples, regardless of sexual orientation, race, level of education, the field of education, gender identity, gender expression, political affiliation, ability status, nationality, or any other characteristic. CNPRM 2021 is an inclusive space that welcomes all.

Pheedloop FAQ:

Where am I once I log in?
When you log into PheedLoop you will be in the Lobby of our virtual meeting.
Welcome to CNPRM 2021!
From the Lobby you can go into a Session, visit the Exhibit Hall, interact with an e-Poster, or Network with other meeting attendees. You can also edit your profile in "Account". Please take the time to go through and fill in the basic information within your account and upload a nice picture of yourself.

How do I navigate Pheedloop?
We have prepared an instructional video with a quick tour of the platform. It will be viewable in the main Lobby the week before the conference and in the "Help" tab afterward.

Can I interact with a sponsor?
Absolutely. The sponsors provide much-needed financial support to this meeting so please interact with them. Select "Exhibit Hall" from the navigation panel on the left to bring up the list of sponsors. Click on the "sponsor card" to visit the sponsor's virtual booth. You can view the posted material or send them a message via the public chatbox on the right-hand side.

What is the Premium Booth feature?
If you would like to receive more information from one of the sponsors, you can either use the request information button if it is enabled within the booth or send a private chat to one of the managers. If you are using the request information button please be aware that this will send any contact information that you have included in your profile. These booths will also have a built-in video chat at the top where you can chat live with the booth managers and up to 23 other people.

How do I attend an oral session (Plenary/Trainee Oral/ ECR Lecture)?
Select "Sessions" from the navigation panel on the left. To attend any oral session on Monday, click "Monday". Each session will have an embedded zoom webinar that you will join automatically when you enter an ongoing session. Before the start of the meeting, there is a Pre-Roll video that will be playing. Scroll down to the bottom to the same page to see the daily schedule.

How do I ask questions during an Oral Session?

In the Zoom meeting, there is a Q/A button for you to ask questions. We strongly encourage you to ask questions at any point during the presentations. A moderator will see your question and ask the presenter at the end of the presentation.

Where can I view an oral presenter's abstract?
Select "sessions" from the navigation panel on the left. For Monday's presentation, click on "Monday". Scroll to the bottom of the page and click on the title of the talk. You should be able to download the abstract under the FILES section.

Where can I see the full list of the poster and oral presenters?
Select "Networking" from the navigation panel on the left to bring up the list of conference participants. Use the "Filter" function and select "Oral Presenter" to list only the oral presenters. You can also search for Plenary/Keynote Speakers, ECR Invited Lecturers, Poster Presenters, Scientific co-Chairs, and more.

Is there a zoom room for the Poster Sessions?
There are Zoom webinars set up for Monday, Wednesday, and Friday only. Tuesday and Thursday are "free for all" days where you can chat with the poster presenters by posting questions in their Public chat section. You are welcome to join a group chat in the "Network" tab. You can also interact with our sponsors in the Exhibit Hall.

What is an e-Poster?
E-Posters are a new presentation type that takes advantage of this year's meeting being virtual. These presentations are a combination of an electronic poster and a five-minute talk. They are accompanied by access to your abstract and are intended to give an overview of the submitted work.

How do I attend a Poster session?
Select "e-Posters" from the navigation panel on the left to bring up a list of "poster cards". You can search for a specific poster by typing the poster number or the title or the theme in the search box, or you can scroll down the list to find the poster you want to view.
Once you have located your poster, click on the "poster card" to bring up the poster itself. On the poster page, you can view the 5-minute presentation pre-recorded by the presenter and view the abstracts by clicking on the file link.

When should the poster presenter be online to answer questions?
If the poster ID begins with PS1, the Q&A period with the presenter will be on Poster day 1 (Feb 9th) from 1:00 to 3:30 pm.
If the poster ID begins with PS2, the Q&A period with the presenter will be on Poster day 2 (Feb 11th) from 1:00 to 3:30 pm.

How do I ask the poster presenter questions?
On the poster page, you can either post your question at the "Public Exhibitor Chat" box on the right-hand side of the page or send a private chat message to the poster presenter.
To send a private message, click the blue "start chat" button below the presenter's name.

The poster presenter is expected to be online from 1:00 to 3:30 pm on their presentation day to answer any question you may have.

You may also request a video chat with the presenter. See the networking section below on how to initiate a video chat.

I am an E-Poster Presenter, what do I have to do for my E-Poster?
Please check the chat or private messages on your e-Poster at least once a day and respond to any questions. We hope that you will receive many useful comments and questions on your work. When responding to a question, use @(Name of Person) so that we know whose question you're answering!
You are expected to be online from 1 pm to 3:30 pm on your presentation day to answer questions. Judges may request to have a video chat with you during this time. See the networking section below on how to respond to a video chat.

How can I Network while in Pheedloop?

You can send private messages or initiate a private video chat with any conference participant. You can also create a live video group chat with up to 5 conference participants. You can also interact with sponsors that have a video booth.

To send a private chat:
Select "Networking" from the navigation panel on the left to bring up the list of conference participants. Click on the person you want to have a conversation with, and click "Start Chat" to converse.

To initiate a video chat:
Before you start, make sure to ask for consent by sending a private chat message to the person you wish to have a video chat with. Click the "Private Chats" tab at the bottom left of your screen to bring up the list of participants you have conversed with. Select the person you wish to have a video chat with, Click "join video call"

To respond to a video chat:
 Click the "Private Chats" tab at the bottom left of your screen to bring up the list of participants you have conversed with. Select the person who initiated the video chat, Click "join video call"

To create a live group chat with up to 5 participants:
Select "Networking" from the navigation panel. Click the "Groups" tabs on the top left.
Click "Create Group" to start a new group. Note that these are public chat rooms, any conference participants can join as long as there are less than 5 people in the chat room.

To join an existing live group chat
Select "Networking" from the navigation panel. Click the "Groups" tabs on the top left.
Select the group you want to join and click "Join Video Call". You can only join the room if there are fewer than 5 people.

To interact with Sponsors with a video booth

Select "Exhibit Hall" to bring up the list of sponsors. You will see a "join live" button for Sponsors hosting a video booth. Click the "join live" button during their scheduled time to chat with them.

<u>Will I be notified if someone sent me a private chat?</u>
If you received a chat while you are online, a green message box will pop out to indicate a new chat was received. If a chat was received while you were offline, you can check your message by clicking the "bell" icon on the top right-hand corner of your screen. The little red number beside the bell indicates the number of unread chat messages you have received.